

## Jio MAMI MUMBAI FILM FESTIVAL 2023

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20 screens. Over 200 films. 8 venues. Festival hub - NMACC (Nita Mukesh Ambani Cultural Centre) at Bandra Kurla Complex, Mumbai.

Jio MAMI Mumbai Film Festival 2023 is here! We are excited to host the world's biggest and most prestigious South Asian Film Festival, focused on building an ecosystem for new cinematic voices and facilitating the exchange of ideas, collaborations, and business opportunities while bringing the best of world cinema to Mumbai.

Don't miss the best of South Asian and World cinema, Masterclasses, Panels, and the opportunity to come face-to-face with top talent from around the world!

### FREQUENTLY ASKED QUESTIONS (FAQs)

**Q. What are the dates of Jio MAMI Mumbai Film Festival 2023?**

**A.** The dates for Jio MAMI Mumbai Film Festival 2023 are from 27 October to 5 November 2023. (The film screenings begin across venues on 27 October at 10 AM.)

**Q. How do I register for Jio MAMI Mumbai Film Festival 2023?**

**A.** You can register on [bookmy-show.live/mami](https://bookmy-show.live/mami) w.e.f **3 October 2023**. In addition to online registration, on-ground registration at NMACC, BKC will also open closer to the festival and will be active for the duration of the festival. Please keep checking our social media and website for the same.

**Q. What are the different registration categories I can register for?**

**A.** You can register for Jio MAMI Mumbai Film Festival 2023 as one of the following –

**General Delegate badge:** Anyone above 18 years of age interested in watching films, and attending events and masterclasses at the festival. Registration cost is Rs. 1500 inclusive of all taxes.

**Senior Citizen badge:** Anyone above the age of 60 interested in watching films, and attending events and masterclasses at the festival. Registration cost is Rs. 1000 inclusive of all taxes.

**Accredited Press badge:** An individual, journalists of all media (print, online, TV, radio) or a media agency that wants to cover the festival. In order for us to assess your application, you will be required to upload various documents. All press registrations are subject to approval by

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our media team and Jio MAMI reserves the right to approve or deny accreditation. Accredited Press badge is provided free of cost.

**Industry badge:** Industry accreditation is intended only for film professionals: buyers, distributors, film festival representatives and institutions, producers and sales agents. Registration cost is Rs. 5000 inclusive of all taxes.

### **Q. What does registering for the festival give me access to?**

**A.** With a General Delegate badge or a Senior Citizen badge, you can watch films, attend masterclasses and panel discussions across all venues for 10 days and attend Jio MAMI's Brand Marketplace at NMACC, BKC from 28th October 10.30 AM onwards.

With an Accredited Press badge, you can watch films, attend masterclasses, and panel discussions across all venues for 10 days. You will also have access to press conferences, press screenings, the red carpet, and can attend Jio MAMI's Brand Marketplace at NMACC, BKC from 28th October 10.30 AM onwards. You can also access the Press Center at NMACC, BKC from 27th October onwards.

With an Industry badge, you can watch films, attend masterclasses, and panel discussions across all venues for 10 days. You will also have access to press conferences, industry programmes, the red carpet, and can attend Jio MAMI's Brand Marketplace at NMACC, BKC from 28th October 10.30 AM onwards. You can also access the Film Market at NMACC, BKC from 28 October to 31 October 2023.

### **Q. Do I have to pay to register as a delegate?**

**A.** Yes, the registration to the festival is paid and valid for the entire duration of the festival. Booking for film screenings and events is free. If you are attending the festival as Accredited Press, the registration is free and upon approval from the festival media team.

### **Q. Is the registration fee refundable?**

**A.** The registration fee is non-refundable. We request you to read all the necessary information before making a payment for the festival.

### **Q. What happens after I make the payment?**

**A.** On successful payment, you will be confirmed as a delegate for Jio MAMI Mumbai Film Festival 2023. You will receive an SMS and an email from BookMyShow on your registered mobile number and email ID respectively.

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**Q. Are there any age restrictions for attending the festival?**

**A.** Yes, you need to be 18 years of age or above to be able to register and attend the film festival.

**Q. How do I collect my festival badge?**

**A.** You can collect your festival badge from Nita Mukesh Ambani Cultural Centre [ NMACC ] from 20th October onwards 10am to 4pm

Jio World Centre, G Block, Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra 400098

From 22nd October onwards at all the screenings venues from 10 am to 4 pm, only after showing a valid photo identity card (Passport, PAN Card, Aadhaar Card, Voter Identity Card or Driver's License).

NMACC, BKC

PVR Maison, BKC

PVR Dynamix, Juhu

PVR ICON, Infiniti, Andheri West

PVR ICON, Oberoi, Goregaon East

PVR INOX, Inorbit, Malad West

PVR INOX Megaplex, R-City, Ghatkopar

Regal Cinema, Colaba

**Q. Can someone else collect my festival badge on my behalf?**

**A.** Each delegate needs to personally collect their festival badge. Only after showing a valid identity card (Passport, PAN Card, Aadhaar Card, Voter Identity card or Driver's License) will the badge be given to you. In special cases, you can collect the badge on behalf of someone by showing an authorization letter signed by the badge holder with their valid identity card.

**Q. What do I need to carry when I go to pick up my festival badge?**

**A.** Please present the following at the registration desk to collect your festival badge.

1. The electronically generated confirmation email/SMS.
2. Valid photo identity card (Passport, PAN Card, Aadhaar Card, Voter Identity Card or Driver's License).

3. Please note that the festival badge will not be issued in the absence of a valid photo identity card (Passport, PAN Card, Aadhaar Card, Voter Identity Card or Driver's License).
4. In the case of an Accredited Press badge, the email stating approval of Press Accreditation from the Jio MAMI Team must be presented.
5. In the case of a Senior Citizen badge, a government-approved photo identity card that validates the age of 60 or above must be presented.

**Q. What can I do if I lose my festival badge?**

**A.** Delegates who have lost their festival badge will have to re-register for a new festival badge for security reasons. Lost festival badges will not be replaced.

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**Q. Are the festival badges transferable? Can I use any other person's festival badge?**

**A.** The festival badges are non-transferable. Any misuse or sharing of festival badges is strictly prohibited and the management holds the right to refuse admission for such delegates.

**Q. Can I book seats for sessions that happen at the festival screening venues?**

**A.** Yes. You can reserve seats for the sessions (masterclasses, in-conversation sessions, panel discussions) along with the film screenings across all the venues. These sessions will be marked out in the festival schedule and can be booked the same way a seat is reserved for a film screening.

**Q. How do I attend a film screening/session?**

**A.** There are two ways to attend a film screening/session:

1. **Reserve a seat:** You need to reserve a seat for the film screening/session that you want to attend using your unique Festival Badge number known as the MAMI ID as below.



This image is for reference only.

Your seat can be reserved in the following ways -

**1. Online:** through [bookmy-show.live/mami](https://bookmy-show.live/mami).

Please note that all seat reservations are subject to availability. You can reserve a seat for a maximum of four different shows/sessions per day. In addition to reserving a seat, you must be seated in the theatre at least 30 minutes prior to the start of the screening/session.

**2. Rush / Walk-in line:** You can arrive at the screening theatre and wait in the Rush/Walk-in line. You will be given entry to the theatre subject to availability. 30 minutes prior to a screening's start time, Front of House staff will count the empty seats in the cinema and permit entry to those in the Rush line on a first-come, first-served basis.

All festival screenings/sessions will start at the scheduled time. Latecomers will not be admitted.

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### **Q. What is a Rush / Walk-in line?**

**A.** Rush/Walk-in line is meant for the delegates who have not pre-booked their seats for the screenings/sessions. Depending upon availability, the delegates in this line are given access to the screening/session.

### **Q. Do I need to reserve seats for each film screening/session separately?**

**A.** Yes. You need to reserve seats for each film screening/session separately. Please note that all seat bookings are subject to availability. In addition to booking a seat, you must be seated in the theatre at least 30 minutes prior to the start of the screening.

### **Q. Can I make a group booking?**

**A.** No. Individuals can only book a seat for themselves using their unique Festival Badge number.

### **Q. When can I start booking my seats for a film screening?**

**A.**

1. Seat reservations for each film screening will open two days prior to the screening day at 8 AM.
2. Reservations will open on 25 October for 27 and 28 October and so on.
3. You can book online through [bookmy-show.live/mami](https://bookmy-show.live/mami)
4. Some seats are reserved for first come, first serve walk-in delegates at the venue so you can try and avail of that facility which is subject to availability

5. Please note that all seat bookings are subject to availability. In addition to booking a seat, you must be seated in the theatre at least 30 minutes prior to the start of the screening.

**Q. Can I change or cancel a booked screening?**

**A.** You cannot change one reserved seat into another. However, you can cancel a particular screening/session and then reserve another screening/session that you might like to watch. All bookings need to be cancelled at least 2 hours prior to the start time of the screening/session. Please note that the new reservation you make post cancelling your existing booking will also be subject to the availability of seats.

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**Q. In case I am unable to book my seat for a screening/session due to unavailability, what can I do?**

**A.** The festival usually takes this into consideration and tries to schedule multiple screenings of a film. (The same does not apply to sessions). In case you are unable to book a particular film screening, you can do one of the following:

- Refer to your screening schedule to see an alternative screening date, day and time and book it in advance.
- Check online for sudden availability due to cancellations.
- Arrive at the screening auditorium much before the screening time to check if the rush line/ walk-in seats are available at the venue or if there have been any cancellations.

**Q. Is there any dress code for attending screenings and events?**

**A.** No. There is no official dress code. We respect individual styles, clothing, and accessories that are dictated by religious beliefs, ethnicity, or disability.

**Q. What are the Screening Venues for Jio MAMI Mumbai Film Festival 2023?**

**A.** Jio MAMI Mumbai Film Festival 2023 is spread across 8 screening venues in Mumbai -

1. **Nita Mukesh Ambani Cultural Centre:** Jio World Centre, G Block, Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra 400098
2. **PVR Dynamix Mall, Juhu:** 5th Floor, Dynamix Mall, Parulekar Rd, Above Shoppers Stop, Juhu, Mumbai, Maharashtra 400049



3. **PVR ICON, Infiniti Mall:** New Link Road, Oshiwara, Andheri West, Mumbai, Maharashtra 400053
4. **PVR ICON, Oberoi Mall:** 3rd Floor, Oberoi Mall, Western Express Highway, Goregaon East, Mumbai, Maharashtra 400063
5. **INOX Inorbit Mall:** New Link Road, Malad West, Mumbai, Maharashtra 400064
6. **INOX R-City Mall:** Lal Bahadur Shastri Marg, Amrut Nagar, Ghatkopar West, Mumbai, Maharashtra 400086

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7. **Regal Cinema, Colaba:** Colaba Causeway, Opposite Prince of Wales Museum, Shahid Bhagat Singh Rd, Apollo Bandar, Colaba, Mumbai, Maharashtra 400005
8. **Maison PVR, Jio World Drive:** 2nd Floor, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai, Maharashtra 400051

**Q. Is there a schedule of screenings and events available?**

**A.** The latest schedule will be available online at [www.mumbaifilmfestival.com/schedule](http://www.mumbaifilmfestival.com/schedule) and on the MyMAMI app. Every delegate who registers for the festival will also receive a hard copy of the schedule which will be part of the festival bag and other materials.

**Q. How can I find out about any changes to the schedule?**

**A.** All screening changes (including date, time, and location) will be announced on our social media channels and the updated schedule will be available on our website and the MyMAMI app.

**Q. Are there food and drinks available at the venues?**

**A.** Yes, all venues have food and drinks that can be purchased by you at the venue.

**Q. Can I bring cameras or recording devices to cover the event?**

**A.** No cameras or recording devices are permitted inside the screening venues and auditoriums. We strictly condemn the recording of films. Strict actions will be taken against all the individuals who are caught encouraging piracy.

**Q. What is MyMAMI App?**

**A.** MyMAMI app is Jio MAMI's mobile application that will be accessible to everyone during the festival. This app will be available for Android and iOS. To access all the highlights, updates and news about the festival at the tip of your finger, you can download the MyMAMI app for free.

**Q. What is the audience choice award?**

**A.** This year Jio MAMI Mumbai Film Festival 2023 has introduced a special award in association with IMDb that will be given to a film that is chosen by our audience. To see your favourite film win, download the MyMAMI app and start voting.

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**Q. What are the other events at the festival that I can attend apart from film screenings?**

**A.** Beyond screenings, we have created some exciting spaces for our audience members at NMACC. We have set up a **Brand Marketplace** with the aim of bringing our audiences face-to-face with some of the most exciting International and Indian brands. The same space will also have a **Virtual Reality (VR)** setup. We have an eclectic mix of films in our VR segment; do take time out to visit the space. Both of these will be set up in Lotus, Ballroom 1, Jio World Centre.

NMACC will also witness a **Daily Red Carpet** for 2 hours every evening between 5 p.m. and 7 p.m. Be there to see some of the most talented independent filmmakers walk the red carpet along with your favourite stars.

**Q. What is an Industry Programme?**

**A.** Industry Programme is open only to those with an Industry Badge, our patrons and supporters and the programmed filmmakers at the festival. It will take place at the Festival Hub which is the NMACC.

It is aimed at fostering networking and connections between sellers and buyers and sharing of best practices, knowledge sharing through workshops and panel discussions. It's also aimed at equipping independent filmmakers with information that would enable them to understand the film festival ecosystem and newer markets for sales and distribution. This programme is open to filmmakers at various stages of their careers.

**Q. What is a Press Center?**

**A.** A space dedicated for members of the press to be able to execute their work, to ensure the best coverage of the festival and get access to the visiting talent and information on films



being showcased at the festival. The Press Centre will be in the Festival Hub of NMACC and open only to accredited members of the press.

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### **GENERAL TERMS AND CONDITIONS**

1. Participation in the Voting Activity is open to citizens residing in India above 18 (eighteen) years of age who must be medically fit and have no criminal conviction or an arrangement or a contract with any third party that prevents the Voter from participating in the Voting Activity. Documents pertaining to medical fitness must be furnished by the Voter on demand if required by the Management.
2. The Management reserves all rights to make amendments to the existing Terms and Conditions from time to time or withdraw the Voting Activity without giving prior notice. It shall be the sole responsibility of the Voter(s) to check the Terms and Conditions of the Voting Activity on the website.
3. The Voter hereby undertakes, warrants and guarantees to the Management that he/she has the full legal capacity to participate in the Voting Activity in accordance with law and also these Terms and Conditions.
4. The Voter acknowledges that he/she has voluntarily chosen to participate in the Voting Activity at his/her free-will and is willing to bear all risk, costs and consequences arising from such participation in the Voting Activity.
5. Voter(s) who do not comply with these Terms and Conditions, or who attempt to interfere with the process of Voting Activity or the operation of the Voting Platform in any way shall be disqualified and the Voting Entries submitted shall not be counted.
6. Total votes of the Movies shall be counted based on a computation finalized by the Management and the movie receiving maximum Votes will be declared as a winner
7. Voting Entries received by the Management shall be subject to verification by an independent third party auditor appointed by the Management at its sole discretion. No automatic, programmed, robotic or similar means of voting are permitted.
8. The Voter hereby undertakes and warrants that he or she shall not cast the Vote using a device that contains or shall induce any viruses, bugs, or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer resource of the Management.
9. The Management reserves the right, in its sole discretion, to cancel, terminate, modify, or suspend Voting Entries submitted by the Voter, should any virus, bug, non-authorized human intervention, fraud or other causes beyond its control corrupt or affect the

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administration, security, fairness or proper conduct of the voting process. The decision of usability of the Voting Entries received by the Management shall be decided by the Management at its sole discretion.

10. The Management makes no representations, warranties nor provides any undertaking to any of the Voter(s) that any or all of the Voters will be able to qualify for being eligible to get the opportunity of participating in the Voting Activity.

11. The Management shall not be liable / responsible for any lost opportunity, damages, losses, costs, expenses or otherwise suffered / incurred by any of the Voter(s) in the event that the Management is not able to permit the Voter to take part in the Voting Activity in accordance with any of the foregoing provisions.

12. Notwithstanding any other provisions mentioned herein, the Management may, at its sole and absolute discretion, cancel or reschedule the dates for such Voting Activity and at such date and time as it may determine.

13. At no point of time will the Management be obliged to notify the Voter, the Voting Entry of whom has been disqualified by the Management.

14. The Voter(s) shall hold harmless and indemnify, the Management, it's affiliates, their employees, officers, directors or any other person from and against any injury/damage/harm/loss/ death/ mental or emotional trauma suffered by the Voter(s) and/or the Voter in connection with the Voting Activity and also to the extent possible under law, waives all rights to file in person/ through any family member and/or third party any applications, criminal and/or civil proceedings in any courts or forum in India to claim any damages or reliefs.

15. The Voter shall hold harmless and indemnify the Management, it's affiliates, their employees, officers, directors and/or any other person from and against any suit/litigation/injury/damage/harm/loss suffered by the Management in connection with any act of the Voter and/or the Voting Activity and/or post and/or Voting Entry and/or any third party rights claims with respect to the material submitted by the Voters(s).

16. The Voter(s) shall not hold the Managements, their affiliates, contractors, partners, vendors and promotion and advertising agencies responsible for technical, hardware, software, or other communications malfunctions, errors or failures of any kind, lost or unavailable network connections, unauthorized human intervention, traffic congestion, incomplete or inaccurate capture of voting information (regardless of cause) or failed, incomplete, garbled, jumbled or delayed computer transmissions which may limit Voter's ability to vote, including any injury or damage to Voters or any other person's mobile device or email id relating to or resulting from participating in the Voting Activity. The Management and/or their representatives shall not be responsible for lost, late, illegible, incomplete, invalid, unintelligible, technically corrupted or misdirected votes, which shall be disqualified. The Management shall attempt to use commercially reasonable efforts to ensure the security and accuracy of all Voting Entries and the methodologies/ processes/ mechanisms of said Voting

Entries however the Voters hereby acknowledge and agree that such methodologies/ processes/ mechanisms are not infallible, and that the Management makes no guarantee as to its effectiveness.

17. All Voting Entries and/or any kind of data received by the Management through the Voting Platform become the sole property of the Management and the Management shall at no time be under any kind of obligation to discard, maintain or disclose to the Voter, the said information received.

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### **OTHER TERMS**

1. If any provision of these Terms and Conditions is held by any court or other competent authority to be void or unenforceable in whole or part, the other provisions of these Terms and Conditions and the remainder of the affected provisions shall continue to be valid.
2. These Terms and Conditions shall be governed by and construed in accordance with the laws of India and subject to exclusive jurisdiction of the competent Courts in Mumbai.
3. The Management is empowered to take a decision on any case not covered by the present Terms and Conditions and the said decisions shall be considered as final and binding on the Voters.
4. Each provision of this Terms and Conditions shall be considered severable, and if for any reason any provision(s), or the application of such provision(s) to any person, entity or circumstance, shall be held invalid or unenforceable, such provision(s) shall be ineffective to the extent of such invalidity or unenforceability without invalidating the remaining provisions hereof, or the application of the affected provision to persons, entities or circumstances other than those to which it was held invalid or unenforceable.

### **NO LIABILITY**

1. The Management is in no manner whatsoever responsible and/or shall not be held liable, for any physical injury, death, mental trauma caused to any Voter in any manner whatsoever, in relation to participation in the Voting Activity.
2. The Management, shall be under no liability whatsoever to the Voters, in respect of any loss, damage suffered by the Voters arising from or pursuant to the participation in the Voting Activity or for any and all loss, damage, cost, expense or injury to life or property sustained by the Voter at any stage of the Voting Activity whether or not caused by (1) the Voter's participation in the Voting Activity; (2) as a result of the any decisions of the Management for any matter relating to the Voting Activity; Notwithstanding the generality of the foregoing, the Management expressly excludes liability for all direct, indirect and consequential loss or damage, including but not limited to loss or damage to property or for loss of profit, business, revenue, goodwill or anticipated savings pursuant to participation in

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the Voting Activity. In no event will the measure of damages include, nor will the Management be liable for, any amounts for indirect, incidental, consequential, or punitive damages of any party, including third parties; or for damages attributable to the Voter; or circumstances beyond the Management's reasonable control.

3. The Voter agrees that he/she shall hold harmless the Management, their affiliates, subsidiaries, their respective employees, officers, sub-contractors, vendors or any other person in connection with the Festival and/or the Voting Activity including but not limited to persons connected to the Voting Entries counting procedure.

4. The Management or any of its affiliates will not be liable for any loss of earnings, employment or otherwise caused to the Voters and arising as a result of his/her participation in the Voting Activity.

5. Managements shall not be held accountable/liable for any disruptions/stoppages/interruptions or cancellation of the Voting Activity on account of any force majeure factors or otherwise.

6. The Voter hereby agrees to indemnify the Managements or its affiliates against any claims that might arise from his/her actions or omissions while participating in the Voting Activity or due to any representations, misrepresentations or concealment of material facts by the Voter.